

Terms and Conditions For Residential Photography and Video, 2017

Staging: Staging is the responsibility of the home owner or broker and must be completed before the scheduled appointment. Images and/or video will be taken of the inside and outside of the house “as is” on the day of the shoot. If there is a car in the driveway or small items that you do not want in the photos, you are responsible for changing this **before** the start of the shoot.

Image Requests: Broker or owner is expected to attend the photo shoot to communicate with the photographer about the images they want taken of the property. If you have requests for particular images or angles, you must attend the shoot or submit requests in writing at least 24 hours before the shoot. We will not go back for free to reshoot photos you didn't get or don't like if you do not attend the shoot and communicate directly with the photographer.

Views: Requesting images of a view/s is fine, but remember: we will shoot the views as they are at the time of the scheduled photo shoot. Any images involving uncontrollable natural phenomena will be photographed or videoed “as is” at the time of the shoot. We do not reschedule photo/video shoots around the conditions for views or lack thereof.

Cancellation Policy:

- Cancel or reschedule more than 48 hours in advance, no fee.
- Cancel or reschedule less than 48 hours prior to the start of the shoot, cancellation fee = 50% of total cost of scheduled shoot.
- Cancel or reschedule less than 24 hours prior to the start of the shoot, cancellation fee = 100% of total cost of scheduled shoot.

Bad Weather: We'll always reschedule your shoot if the weather is going to be extremely poor (pouring rain/snow/thunderstorms) at the time of the shoot, we will make this call about 2 hours prior to the start of the shoot. Cloudy conditions or a forecast that isn't perfect, isn't necessarily going to mean we need to reschedule. Due to difficulty in weather prediction in the mountains, we usually have to wait and see what really happens. If you have questions about this, please ask!

Re-shoots: We can go back to a property to reshoot specific images as needed/wanted. These will be offered at our current hourly rate (with a minimum) and will be scheduled at our first opportunity. Contact us if you are interested in a re-shoot and we will quote you a price for what you want done.

Technical Flaws: If we deliver an image with technical flaws that we should have caught we will fix the image at no cost to you or discount the shoot to reflect our mistake. Technical flaws include things like poor focus or exposure problems.

Photography and Video Packages: Photography and video packages are designed to provide a pre-established price to the client in return for a pre-established job. Any changes to the quantity of work can cause a change in the final price. Actions such as adding shots, adding locations, special editing requests, lack of preparation on behalf of the client or any or any action that causes the length of the shoot to go longer can cause an adjustment to the final invoice. Single family home photo or video packages do not include shots/footage of the community or community amenities.

Content and Composition: We have developed a unique artistic style designed to appeal to home buyers. It is the responsibility of the person requesting the shoot to familiarize themselves with our style and decide if it is right for them before agreeing to hire us.

Photography and Video Copyright: A client who purchases a photographic or video package is granted rights to use the images and video in their complete form to market the subject property until it is sold or the listing expires. Client may also use the images and video to promote their own real estate business in perpetuity. Client is not granted rights to distribute the images to third parties for any purpose other than marketing the property for sale or marketing their own business. Any rights not specifically granted remain with the photographer/videographer.